# Issues and Achievements of Computer Science Students by Historical Data Analyses - Are We Ready for Education Big Data?

Ivan Luković, University of Novi Sad, Faculty of Technical Sciences



15th Workshop DAAD

# **Agenda**



- Motivation
- Data Analyses Some references
- EDM in CS Programs Current Activities
- EDM in CS Programs Future Activities



- Initiating research activities in Business Intelligence (BI)
  - by deploying interdisciplinary knowledge and often complex technologies
- Our experience shows
  - a lack of well educated experts, capable of covering all necessary disciplines
    - Computer Science, including System Architecture Design, Languages, Databases, Artificial Intelligence, Data Mining, Formal Methods in Software Engineering
    - Mathematics, including Logic, Statistics and Optimization Methods
    - Management, Organization and Psychology
    - Problem domain knowledge



- Initiating new study programs at B.Sc. and M.Sc. levels in
  - Information Engineering and
  - Information and Analytics Engineering
  - three programs already approved at National Accreditation Committee of Republic of Serbia
    - (talks from the last two year workshops)
- To support these initiatives
  - new research projects in the area of BI and Historical Data Analyses (HDA) are necessary



- New BI and HDA projects nice idea, but...
- Evident practical problems
  - our industry is not often ready for such projects
    - despite many declarations that such kind of projects are important and necessary for a success in business
  - even, if there is a clear declaration to initiate such industry projects, practical difficulties arise
    - preventing real development of such projects
- Typical examples
  - inability to create a good development team
  - lack of expert knowledge
  - inability to provide and collect historical data





- Inability to provide and collect historical data
  - always complains about lack of data for HDA
  - how to obtain data a hardest issue in performing data analyses
- Some aspects of the problem
  - psychological
    - not a real willingness of stakeholders to provide data
  - technical
    - poorly organized and stored data, heterogeneity of data sources, poor data trustfulness
  - law and information confidence
    - a fear of law or user rights violation



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# THOMALANTERS

## **Data Analyses - Some references**

- Some our research activities in the area of Health Care
  - great possibilities for lowering expenses by relatively cheap methods based on BI projects
  - by our experience, very poorly exploited in Serbia
  - an attempt with the Institute for Healthcare of Republic of Serbia in Belgrade
    - · quite unsuccessful
    - not a real willingness to cooperate
  - the new attempt with the Institute for Healthcare of Autonomous Province of Vojvodina (APV) in Novi Sad
    - with partial success
    - we have obtained data about patient absentisms



# ANTENSO

## **Data Analyses - Some references**

- References with the Inst. for Healthcare of APV
  - Ivančević V., Knežević M., Simić M., Mandić D., Luković I: *Dr Warehouse An Intelligent Software System for Epidemiological Monitoring, Prediction, and Research*;
     5th International Conference on Advances in Databases, Knowledge, and Data Applications (DBKDA), Seville, Spain, 2013. (Best paper award)
  - Ivančević V., Knežević M., Simić M., Luković I., Mandić D:
     Public Healthcare and Epidemiology with Dr Warehouse;
     International Journal on Advances in Software, International Academy, Research, and Industry Association (IARIA), ISSN: 1942-2628, Vol. 6, No. 3 & 4, 2013, pp. 329-342.
  - nice, but further attempts to continue collaboration were unsuccessful
    - not a real willingness to cooperate
    - they feel themselves better in the usage of Excel tables



## S

## **Data Analyses - Some references**

- The next example in the child dental healthcare
  - relatively small amount of provided data
    - with very big efforts invested by individual dentists to collect all data about patients
- Reference (in press)
  - Ivančević V., Tušek I., Tušek J., Knežević M., Elheshk S., Luković I: Using Association Rule Mining to Identify Risk Factors for Early Childhood Caries; Computer Methods and Programs in Biomedicine, Elsevier, ISSN: 0169-2607, DOI: 10.1016/j.cmpb.2015.07.008, 2015.
  - finding the most important factors influencing ECC
    - Cost: 100 ~ 1000 EUR / 1 patient
    - Over 30% of child population with ECC



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#### Educational Data Mining (EDM)

- "a perfect" area for initiating BI and HDA projects
- as we generate, store and collect our own data
  - by this, become independent of other stakeholders
- However, the important issues are
  - Do we have a systematic way of collecting, storing and analyzing "fine" data about students' performance
  - How often we analyze our historical data about students and their results
    - quantitative analyses vs. speculative approach



- Current situation at the Faculty of Technical Sciences (FTS)
  - operational data about student performance
    - systematically collected at the level of final exam, by Student Service
    - finer granularity of data, e.g. at the level of each week, is not systematically collected
      - it is a subject of each lecturer
  - aggregated data about student performance
    - not systematically derived and stored
    - rarely and not systematically used for some data analyses

- Our research initiatives in the data collection and analysis
  - (A) from our "massive courses", as in Programming Languages, at the 1<sup>st</sup> year of study
    - comprising about 200 students per year
    - about students' behavior and performances in a computer laboratory
    - by analyzing the appropriate log files and obtained results
  - (B) from our courses Databases 1 and Databases 2
    - after dividing the former unified **Databases** course (4<sup>th</sup> year) into the two new ones (3<sup>rd</sup> and 4<sup>th</sup> year)
    - comprising more than 100 students per year
    - by analyzing logs with students' performance during the semester and also higher years of study

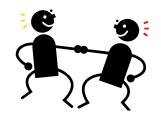
- Research initiative (A) References
  - Ivančević V., Čeliković M., Luković I.: Analysing Student
     Spatial Deployment in a Computer Laboratory, 4th
     International Conference on Educational Data Mining (EDM),
     Eindhoven, the Netherlands, 2011.
  - Ivančević V., Čeliković M., Luković I.: The Individual Stability of Student Spatial Deployment and its Implications, XIV International Symposium on Computers in Education (SIIE), Andorra la Vella, Andorra, 2012.
  - Ivančević V., Knežević M., Luković I.:
     Academic Achievement and Choices of Computing and
     Control Engineering Students in relation to Gender, 41th
     SEFI Conference, Leuven, Belgium, 2013.

- Research initiative (A) Some findings
  - Application of DM techniques for the investigation of student seating arrangements in the classroom
  - With the increased location distance from the instructor, scores tend to drop in test score
  - Border locations are outliers in terms of associated test scores and occupancy
  - Students who do not change the seating location have, on average, a one grade level higher score than the others
  - Students with higher levels of spatial consistency have around 10% higher assessment scores when compared to those of low spatial consistency

- Research initiative (A) Some findings
  - Nearly one third of the students never changed their seat during the semester
  - Female students have better spatial consistency when compared to male students
  - Female students complete slightly more assignments
  - Female students outperform male students in mathematics and advanced scientific/academic courses
  - Male students have a slight advantage in programming courses
  - Many students gravitate towards such behaviour



- Research initiative (B) References
  - Ivančević V., Knežević M., Čeliković M., Aleksić S., Luković I.: Database Courses: Curriculum Changes and Student Results, 6th PSU-UNS International Conference on Engineering and Technology (PSU-UNS ICET), Novi Sad, Serbia, 2013.



- Research initiative (B) Some findings
  - Over the years, the distribution of scores in theoretical assessments has become right-tailed and the mean value has decreased, i.e., more students have been achieving lower scores
  - Very high theory scores imply comparably good practical scores, oral exam performance, and attendance
    - students who master theoretical foundations with a high or very high score have no problem mastering the practical aspects of databases, as well as the complete course



- Research initiative (B) Some findings
  - Decision to split the original course and move its modules to a lower year of study has not negatively impacted student performance
  - The new advanced course **Databases 2** has led to largely improved theory scores



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# **EDM in CS Programs – Future Activities**<sup>®</sup>

- For more than 10 years, at FTS various questionnaires are collected
  - Students' satisfiability questionnaires
    - at the end of each semester
    - at the end of studies
  - Employees' satisfiability questionnaires
    - each year
  - Data Analyses are performed "on the fly"
    - relatively primitive statistic analyses
    - after publishing reports, data are archived and never used again
  - HDA have been never performed!
    - even, there is no awareness about its importance

# **EDM in CS Programs – Future Activities**<sup>®</sup>

- Our initiative establishing an EDM BI research project through at least one Ph.D. thesis
  - HDA of students' questionnaires, spanning 10 years
  - Explore the importance of many factors, influencing students' satisfiability with the education process
  - Establish the appropriate IT infrastructure for HDA
  - Perform Data Mining, as well as Text Mining (sentiment) analyses
    - as we have both well structured data and poorly structured textual information, in the form of students' comments
  - The main problem, again
    - obtaining a permission to get historical data
  - After months of attempts, we succeeded!



#### **Final words**



- It seems that the application of BI and HDA may bring a great value to the business
  - also in the area of high education
- Promising technologies and approaches already exist
- Huge amounts of operational data are already collected, in a less or more better way
- However, we are still far from real practical benefits

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